



BENJAMIN P. MUSTIAN
Deputy General Counsel for ORS

October 6, 2021

Office of Regulatory Staff
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Columbia, SC 29201
(803) 737-0800
ORS.SC.GOV

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Application of Gentle Giant Moving Company (NC), LLC dba Gentle Giant Moving
& Storage Requesting to Amend its Schedule of Charges
Docket No. 2021-269-T

Dear Ms. Boyd:

By this letter, the South Carolina Office of Regulatory Staff ("ORS") hereby notifies the Public Service Commission of South Carolina ("Commission") that ORS has reviewed the application of Gentle Giant Moving Company (NC), LLC dba Gentle Giant Moving & Storage ("Gentle Giant") to amend its tariff. The ORS Impact Study for Gentle Giant is detailed below.

ORS Impact Study Results

1. Exhibit A includes a calculation of the percentage increase/decrease in the proposed tariff.
2. Results of the recent compliance reviews on Gentle Giant:
 - a. ORS conducted a compliance review of Gentle Giant on September 30, 2021 and found it to be in compliance with Commission rules and regulations.
3. ORS has received no consumer complaints related to Gentle Giant in the past 12 months.
4. Gentle Giant is in compliance with Annual Report and Gross Receipt filing requirements.

Please contact me should you have any questions.

Sincerely,

s/Benjamin P. Mustian

Benjamin P. Mustian

cc: All Parties of Record
David Butler, Esquire (via e-mail)
Jo Anne Wessinger-Hill, Esquire (via e-mail)